Product Safety Recall

Do you own this product?

Kincrome Australia Pty. Ltd.



K12060 TROLLEY JACK 1350KG



K12161 TROLLEY JACK 1850KG



K12162 TROLLEY JACK 2000KG



K12168 TROLLEY JACK 2000KG

Affected batch codes:

K12060: KTJ092101, KTJ092102, KTJ092103, KTJ092104, KTJ092105, KJT12201, KTJ12202, KTJ0322 and KTJ0922

K12161, K12168: KJT082101, KJT082102, KJT082103, KJT082104, KJT082105, KJT092101, KJT092102, KJT092103, KJT092104, KTJ102101, KTJ102102, KTJ102103, KTJ102104, KTJ102105, KTJ042201, KTJ042202, KTJ042203, KTJ042204, KTJ042205, KTJ042205, KTJ0922, KTJ112201, KTJ112202, KTJ112203, KTJ112204, KTJ112201, KTJ112202, KTJ112203, KTJ112204, KTJ112205 and KTJ0223.



K12162: KGJ0921, KGJ1020, KGJ0521, KGJ0921, KGT1021 and KGJ1222

Dates Sold:

K12060 July 2022 to November 2022

K12161, K12162 and K12168 August 2021 onwards

Why the product is recalled:

The product does not comply with the labelling requirements of the mandatory standard 'Consumer Goods (Trolley Jacks) Safety Standard 2017'. The product has incorrect labelling, missing the word “ground” on the product, which may result in misuse of the product.

Hazard: Incorrect use of the vehicle jack due to incorrect labelling or even with correct use, may lead to a vehicle collapsing on a consumer, causing severe injury or even death.

What to do: Affected consumers with K12060, K12161, K12162 and K12168 Trolley Jacks with affected batch codes should contact **Kincrome Australia Pty Ltd via phone 1300 657 528 or email enquiries@kincrome.com.au** to discuss options for remediation. Kincrome will arrange to provide consumers with a permanent oil resistant label that you will be able to put on the product yourself, or alternatively the consumers may return the product to the place of purchase for a replacement product.

Ask our staff to find out more about the recall.

Email: enquiries@kincrome.com.au , **Kincrome Customer Service: 1300 657 528**
8am to 6pm AEST Monday to Friday.

PRA: 2023/19816

See **productsafety.gov.au** for
Australian product recall information