Product Safety Recall

Do you own this product?

Kincrome Australia Pty. Ltd.



Affected batch codes,
KGT1020, KGT0521, KGT0921,KGT1021, KGJ1222
KGJ0722-01, KGJ0722-02, KGJ0722-03, KGJ0722-04 and KGJ0722-05**Dates Sold:**
K12170 December 2021 onwards
P12170ENF August 2022 onwards



Why the product is recalled:

The product does not comply with the labelling requirements of the mandatory standard 'Consumer Goods (Trolley Jacks) Safety Standard 2017'. The product has incorrect labelling, missing the word “ground” on the product, which may result in misuse of the product.
Hazard: Incorrect use of the vehicle jack due to incorrect labelling or even with correct use, may lead to a vehicle collapsing on a consumer, causing severe injury or even death.

What to do: Affected consumers with K12170 and P12170ENF Trolley Jack 2250kg with batch codes, KGJ0722-01, KGJ0722-02, KGJ0722-03, KGJ0722-04 and KGJ0722-05 should contact **Kincrome Australia Pty Ltd via phone 1300 657 528 or email enquiries@kincrome.com.au** to discuss options for remediation. Kincrome will arrange to provide consumers with a permanent oil resistant label that you will be able to put on the product yourself, or alternatively the consumers may return the product to the place of purchase for a replacement product.

Ask our staff to find out more about the recall.

Email: enquiries@kincrome.com.au , **Kincrome Customer Service: 1300 657 528**
8am to 6pm AEST Monday to Friday

PRA: 2023/19817

See **productsafety.gov.au** for
Australian product recall information